

## Steps to myCigna website

### At myCigna.com you can:

- **Manage** and track claims
- **View** ID card information
- **Find** doctors and compare cost and quality ratings
- **Review** your coverage
- **Track** your account balances and deductibles
- **Refill** your prescription drugs online and check order status with Cigna Home Delivery Pharmacy<sup>SM</sup>

To learn more about the myCigna.com capabilities [Click Here \(myCigna Video\)](#).



### HOW TO REGISTER (STEPS):

#### Step 1:

Go to [www.mycigna.com](http://www.mycigna.com)

#### Step 2:

Click on to "Register Now"

myCigna.com

LOGIN / REGISTER HOW TO REGISTER SITE BENEFITS

Login to myCigna.com

User ID

Password

LOGIN

Forgot User ID | Forgot Password | Login Help

Don't have a user ID and Password?

REGISTER NOW REGISTRARSE EN ESPAÑOL

Registering to take the Health Assessment?  
If you or your dependent(s) are registering to take the Health Assessment, each person must register separately and then log in with their own User ID and Password.

¿Está buscando myCigna en español? Oblenga más información.

Not sure which site to use? → Other Cigna Websites & myCigna Capabilities

myCigna.com Tour | Privacy | Legal Disclaimer | Login Help | Security

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Selecting these links will take you away from myCigna.com. Cigna does not control the linked sites' content or links. Details

### Step 3:

Enter your personal information (first name, last name, date of birth, address, city, state and zip code)

myCigna.com

Registration

ENTER PERSONAL DETAILS CONFIRM YOUR IDENTITY CREATE USER ID REVIEW & SUBMIT

REGISTERING TO TAKE THE HEALTH ASSESSMENT?  
If you or your dependent(s) are registering to take the Health Assessment, each person must register separately and then log in with their own User ID and Password.

Enter Personal Details

You're just minutes away from accessing your Cigna online account. Please enter your information to get started.

First Name

Last Name

Date of Birth Month Day Year

Address

Address 2 (Optional)

City

State Select

ZIP Code

By continuing with this registration, you represent and acknowledge that you are a Cigna customer and that you are at least 13 years old.

NEXT Cancel

Contact

Español

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### Step 4:

Click on "Next" (takes you to a new page)

### Step 5: (Choose the option best suited to you)

- *Option 1:* Choose option one if you have your Cigna ID card.
- *Option 2:* Choose option two if you do not have a Cigna ID card (you may put in your social security number). If you are not the primary holder than you will have to enter the zip code of that person.
- *Option 3:* Choose option three if you do not know your social security number and if you do not have your Cigna ID card you have the option to answer 4 questions pertaining to you.

### Complete the information and click “Next” page

### Step 6:

#### Create a user ID

A user ID is a name that you would remember and is not your first name. It should contain 4-32 letters and have at least one number. For example, password1.

#### Create a password

The password should be at least 6-12 letters long and contain at least one number. It should be something that is not easy for someone to figure out. For example, thedogcatandhat1

Confirm password. You will be asked to enter it again.

Sign-up for emails (optional)

Select a security question 1

Such as: What is your childhood nickname?

Select a security question 2

Such as: What city was your father born in?

**Review all of your information and click “Submit”**

**Step 7:**

Read User agreement and click “agree”.

**Step 8:**

Communication Preferences

Select preference of document delivery. You have the option to receive Explanation of Benefits (EOB) statements as: (1) Paper and Online or (2) Online Only (select one option).

**Click Next**

**Step 9:**

WebMD Personal health record preference

(You will have the option to store you lab results and claims). You will also learn a lot about any medical condition.

**Click Finish**