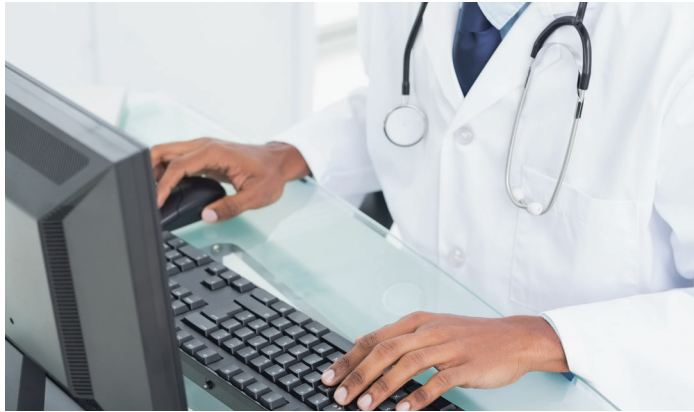


FREQUENTLY ASKED QUESTIONS



How do I enroll in MyUHealthChart?

Patients who wish to participate will be issued a MyUHealthChart activation code during their clinic visit. This code will enable you to log in and create your own user ID and password. If you do not have an activation code, you can request one by visiting the MyUHealthChart.com website and selecting "Sign Up Now" and "Request Activation Code."

Is my information safe on MyUHealthChart?

Yes. We take great care to ensure your health information is kept private and secure. Patients control their passwords, and an account cannot be accessed without the specific password. MyUHealthChart uses the latest encryption technology and, unlike conventional email, all messaging is done while you are securely logged on to our website.

Is there any cost to use MyUHealthChart?

MyUHealthChart is a free service offered to our patients.

Who shall I contact if I have questions when using MyUHealthChart?

You can email us at
AskMyUHealthChart@med.miami.edu.

UHealth's top-ranked doctors and hospitals provide the finest care at convenient locations throughout South Florida.

MIAMI-DADE COUNTY

MIAMI HEALTH DISTRICT
(UM Medical Campus)
Bascom Palmer Eye Institute
Sylvester Comprehensive Cancer Center
University of Miami Hospital

CENTRAL AND NORTH DADE
UHealth Bariatrics at Doral
UHealth Pediatrics North

CORAL GABLES
The Lennar Foundation Medical Center

SOUTH DADE
UHealth at Kendall
(Sylvester and other specialties)
UHealth Pediatric Specialties South

BROWARD COUNTY

Sylvester at Deerfield Beach
Sylvester at Hollywood
UHealth at Ft. Lauderdale
UHealth at Plantation
(Bascom Palmer, Sylvester, and other specialties)

PALM BEACH COUNTY

Bascom Palmer at Palm Beach Gardens
UHealth at Boca Raton
UHealth at Palm Beach Gardens

COLLIER COUNTY

Bascom Palmer at Naples



MyUHealthChart.com



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IS NOW EASIER THAN EVER.**



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MILLER SCHOOL
of MEDICINE

myuhealthchart.com

WELCOME TO MyUHealthChart.com

With MyUHealthChart, you can access your medical records electronically online. Log on to any computer, from anywhere, any time of day to stay on top of your health information such as results, appointment summaries, medications, and immunizations.

MyUHealthChart also provides new, convenient methods of communication with your doctor's office. You can renew prescriptions, send messages, and schedule appointments—all online.

UHealth AT YOUR FINGERTIPS



You can now access your MyUHealthChart from your iPhone/iPad or Android device by downloading the MyChart app from the App Store or Google Play. After you download the MyChart app, please select the UHealth provider.

You can now book appointments online with any of our adult, pediatric, and ob/gyn physicians. Please visit us at www.UHealthPrimaryCare.com.

VIEW Your Medical information Online

- Review and update your medications, allergies, and medical history.
- Receive test results online

CONNECT to Your Physician

- Send a secure message to your physician or health care staff
- Request renewals of your medications online

MANAGE Your Appointments

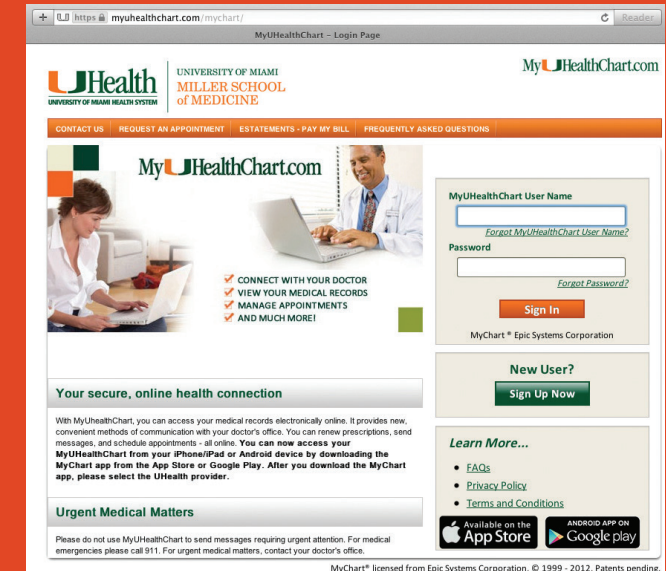
- Schedule your next appointment online
- View details of your past appointments

ACCESS Your Family's Records

- Link your family's accounts to yours for convenient access to their information online – complete a MyUHealthChart proxy access form for permission, for details, log on to **MyUHealthChart.com** and click on FAQs (Frequently Asked Questions).

Protecting YOUR SECURITY

MyUHealthChart uses password protection and encrypted delivery in order to keep your information secure.



How to GET STARTED

Schedule an appointment with your UHealth physician and be sure to mention your interest in this new service. Once your caregiver gives you access to your online health care records, you're ready to log on to **www.MyUHealthChart.com**.

For more information or to schedule an appointment, call **305-243-4000** or visit us online.